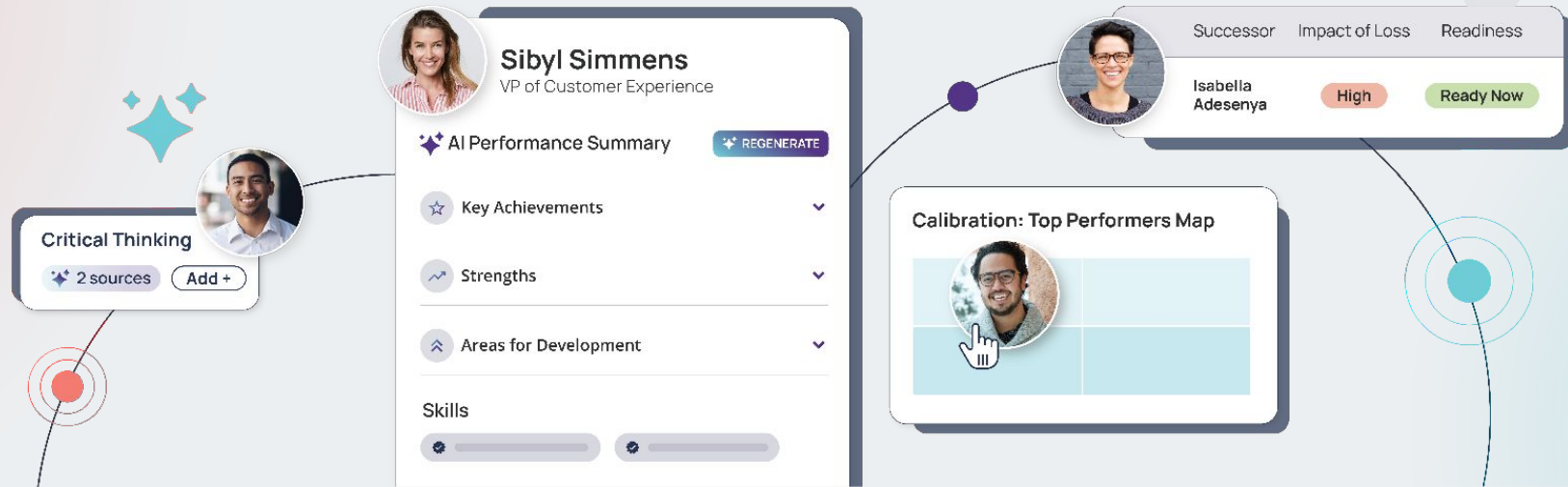




Getting started

Betterworks MCP Beta

What is the Betterworks MCP Beta?

MCP (Model Context Protocol) is an open standard that lets AI assistants read data from external platforms. The Betterworks MCP Beta connects your AI tool directly to your Betterworks data – no custom integration required.



Ask in natural language

Query goals, recognition, and team data directly from Claude or ChatGPT



No exports or logins

Get answers without navigating Betterworks or pulling reports manually



Your AI, your data

Works with Claude, ChatGPT, or any MCP-compatible AI tool you already use

Beta is read-only. No data can be written, updated, or deleted through the MCP.

What data can you access

Read-only access to the following data from Betterworks:

Goals

Progress, check-ins, risk status, comments, categories and goal relationships

Teams

Team members, descriptions, and status

Users

Search by name, email, or manager; includes org hierarchy

Recognition

Kudos filtered by recipient, group, hashtag, or date range

Hashtags

All hashtags used across the platform

Additional modules and write capabilities will be available in future releases.

Admin setup

Complete once per org. End users then connect with their own credentials.

Claude (desktop)



1. Open Claude → Settings → Connectors → Add MCP Server
2. Enter the Betterworks MCP URL for your region
 - US:
<https://app.betterworks.com/services/mcp-beta/mcp>
 - EU:
<https://eu.betterworks.com/services/mcp-beta/mcp>
3. When prompted for authentication type, select OAuth
4. Complete the Betterworks OAuth login to validate the connection

ChatGPT (desktop)



1. Open ChatGPT → Settings → Plugins → Browse Plugins
2. Search for Betterworks and select your environment, or add a custom MCP server with the URL for your region
 - US:
<https://app.betterworks.com/services/mcp-beta/mcp>
 - EU:
<https://eu.betterworks.com/services/mcp-beta/mcp>
3. When prompted for authentication type, select OAuth
4. Complete the Betterworks OAuth login to validate the connection

End user setup

Each user connects with their own Betterworks credentials. Data returned is always scoped to what that user can access in Betterworks.

Claude (desktop)



1. Open Claude → Customize → Connect your apps
2. Search or scroll down to find Betterworks and click Connect
3. Complete the Betterworks authorization flow in browser window that opens.
 - (You will be asked to log in if not logged in.)
 - Click Authorize to enable the MCP.

ChatGPT (desktop)



1. Open ChatGPT → Settings → Plugins → Browse Plugins
2. Find Betterworks and click Connect
3. Complete the Betterworks login in the browser window that opens
4. Click Authorize

Security & permissions

OAuth 2.0 authentication



Users sign in with their existing Betterworks account using OAuth 2.0. Secure, short-lived access tokens are managed automatically. No additional credentials are required.

Permission-scoped



The MCP enforces Betterworks' native permission model so users can only access data they already have permission to see. No new access is granted by connecting the MCP.

SSO / SAML supported



If your organization uses SSO or SAML, users continue signing in the same way they do today.

Read-only in beta



The beta provides read-only access to Betterworks data. No data can be written, updated, or deleted in Betterworks through the MCP.



Important : By authorizing, data returned through the MCP is sent to your selected AI provider (e.g. Claude, ChatGPT). Once data leaves Betterworks, its retention and use is governed by that provider's policies and your account settings. Depending on the provider and your account settings, data may be logged, retained in conversation history, used for training, copied into external systems, or exposed through user-side prompt leakage.

FAQ

Can a user access any data in Betterworks?	No. They can only access data the authenticated user is already authorized to view.
Do users need a new Betterworks account?	No. Users sign in with their existing Betterworks account.
Will this work with our SSO provider?	Yes. Existing SSO/SAML authentication is preserved where configured.
Can the MCP modify Betterworks data?	Not in the public beta. The public beta is read-only.
Where does the data go after it leaves Betterworks?	Responses are sent to the selected AI provider (such as Claude or ChatGPT) and are governed by that provider's policies and your organization's settings.
How will updates/new MCP capabilities be communicated?	As future product releases introduce additional MCP capabilities, Betterworks will communicate those changes in the bi-weekly release notes .
Will there be a cost to use the MCP after the beta program?	Yes. Betterworks is currently finalizing the pricing model for the MCP. We expect some core capabilities to be included as part of the base plan, while more advanced capabilities may require an additional purchase.

Sample prompts to get started

Check goal status

"What's the latest progress on [name]'s Q3 goals?"

Spot risks early

"Which goals on my team are at risk this quarter?"

Prep for a 1:1

"Summarize goal progress and recent recognition for [name]."

Find recognition gaps

"Who on the CS team hasn't been recognized recently?"

Leadership update

"Create a goal progress summary for the Marketing department."

Track check-in history

"Show me all check-ins for the Product team's Q3 goals."

Customer beta program overview



To participate in the Betterworks MCP Beta, the following participation requirements apply:

Use the NextGen Platform

Your organization must be upgraded to the Betterworks NextGen platform to access the MCP Beta.

Share feedback

Share your feedback on the MCP through [this survey](#) by **August 15th**. Interested participants can also join a virtual session to discuss their feedback live. Your input will help shape the future of the Betterworks MCP experience before the General Availability release.

Questions & support

Contact your Customer Success Manager or reach out to [Betterworks Support](#) for help with setup or to report issues.